

TRAFFORD COUNCIL

Report to: Health Scrutiny Committee
Date: 2nd February 2016
Report of: Democratic and Performance Services Manager
Report Title

Dignity in Care Review – Follow up

Summary

To report on a follow up from the Dignity in Care report published by the Committee in 2013.

Recommendation(s)

To note the report.

Contact person for access to background papers and further information:

Name: Alexander Murray

Extension: 4250

Background

1. In December 2013, Health Scrutiny Committee wrote a comprehensive report based upon the work of members within a topic group (Appendix 1). This group was formed to look at the treatment of Trafford residents within the hospitals which provide them with care. Within the report were a number of recommendations. This report provides an update on progress in implementing the recommendations.

Purpose of the follow up review

2. The purpose of the follow up review is to determine the current levels of care post the publishing of the original report. The answers and information provided by UHSM, CMFT, SRFT, Care Home Managers, Home Care Managers, Trafford CCG, Healthwatch Trafford and Trafford Council Adult Social Care will form the basis of a second report which will go to the Health Scrutiny Committee, Trafford Council Executive and NHS Partners.

3. Members of the Committee have conducted preliminary research prior to the meeting and have posed the following questions to and requests for information from representatives in advance;
 - Could it become standard practice for the hospitals to inform Nursing Homes/Carers at least 24 hours before a discharge is expected to take place so adequate arrangements can be made?
 - Could copies of the standard discharge procedures and what steps are being taken to ensure that these are followed be provided for the meeting?
 - We have had concerns that patients care plans which are sent into hospitals when people need to be admitted urgently do not “follow” the patients when then are admitted into a ward and remain in A & E. Is there any way that care plans could remain with the patients and be sent back on discharge with hospital comments/changes added?
 - What is being done to ensure that patients admitted into hospital do not lose any of their life skills/mobility and are encouraged to do things for themselves – try and wash/dress themselves – walk to the toilets etc...?
4. UHSM provided responses (Appendix 2) and supporting documentation (Appendix 3 - 7) in advance.
5. Members of Healthwatch Trafford have also been invited to the meeting to ask questions and have collected information at the request of the Committee. The information collected by Healthwatch Trafford will be shared with all attendees in advance of the meeting as soon as it becomes available.